DOVER

Refrigeration &
Food Equipment

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September 18, 2026

Valued Customers, Associates and Suppliers:

At Dover Food Retail, we are committed to providing the quality, reliability, and service you have come to expect across our Door, Mechanical Systems, Core Case, and Specialty Case product lines. We want to give you advance notice of upcoming pricing changes and the reasoning behind them.

Since our last price adjustment in 2024, we have experienced ongoing increased costs across our business, including raw materials, purchased components, labor, logistics, and other operating expenses. We have continued investing in product quality, operational excellence, service capabilities, and customer support – even as we have worked to absorb rising costs.

The prevailing economic climate and supplier cost increases now require a price adjustment to ensure we can continue delivering the reliability and value our customers expect from Dover Food Retail.

Effective for orders placed on or after October 1, 2026, and subject to normal purchasing patterns, product availability, and existing contractual commitments, prices will increase as follows:

Mechanical Systems	Core Cases	Specialty Cases	Aftermarket Parts
CO2: 8% HFC: 12% Powerwall: 12%	8%	8%	8% (final increases may vary by part)

Any existing surcharges currently in effect – including tariff-related surcharges – remain unchanged and will continue to apply as a separate line item on your invoice.

We recognize that pricing changes impact planning and budgeting decisions. We remain committed to providing industry-leading products, responsive service, and long-term value to our customers, and we appreciate the trust you place in Dover Food Retail. Our team is available to discuss how this applies to your specific programs or upcoming orders.

Thank you for your continued partnership.

Sincerely,

Raymond Downes
Vice President, Sales

Nothing in this notice is intended to amend or modify any existing written agreement between Dover Food Retail and its customers. To the extent a written agreement governs pricing, any adjustments will be implemented in accordance with the terms of the applicable agreement. Dover Food Retail reserves the right to correct clerical, administrative, or pricing errors.